

POTS and VoIP

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Comment

The frustrating thing about the phasing out of the POTS phone system is that, as far as alarm panels are concerned, there is still no suitable alternative. Valid points were made that trying to force traditional dialers to work with VOIP is not the way to go. VOIP is for voice, not data. But switching to IP communicators is only slightly better. In my neck of the woods my internet connection fails daily, usually multiple times, for various reasons. Any of those times would be a bad time to have an alarm if I had an IP communicator.

Cellular communicators have seemed to work well, but not all of our customers have cell service on sight.

The problem is that we do not control the means of communication. POTS was solid. IP is fragile.
